



Update, Upgrade or Renewal Order

PDFlib GmbH
Licensing Department
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order@pdflib.com

Customer

Company _____

Department _____

Address _____

Country _____

Phone _____

Name and e-mail of invoice recipient: _____

Name and e-mail of technical contact: _____

Customer or reseller no. _____

Customers in Germany must add VAT (MwSt.). Customers from other EU countries must provide their VAT identification number:

Order Processing

PDFlib GmbH quote number: _____

Payment by credit card

You will receive a payment link. Once processed we will send receipt and license key

Corporate purchase order

accepted from large international corporations.

PO number: _____

Previous License Keys

One or more valid license keys must be supplied for each major update, minor update, upgrade or support renewal order:

Major Update

A major update changes a license to a license for a newer major version on the same platform, invalidating the old license. The fee for major updates is 60% of the license fee of the target product.

Customers without a support contract can add support with a major update. In this case the 20% support fee is based on the full license fee of the product (not the update fee).

This is a major update of the version 9 license(s) above to

PDFlib 10 PDFlib+PDI 10 PPS 10

Add support for one year at 20% of the license fee

Minor Update: 20% of the License Fee

A minor update changes a 10.x license to a license for the latest maintenance release on the same platform. The fee for minor updates is 20% of the list price of the target product.

This is a minor update of the version 10 license(s) above to the latest maintenance release at the time of purchase.

Upgrade to a more advanced Product

An upgrade changes an existing license for a PDFlib 10 product to the latest release of a more advanced product on the same platform, invalidating the old license(s). The upgrade and support fees are indicated below as percentage of the target product's license fee.

This is an upgrade of the version 10 license(s) above from

PDFlib to PDFlib+PDI: 50%

PDFlib to PPS: 70%

PDFlib+PDI to PPS: 35%

Add support for one year at 20% of the license fee

Renew existing Support

Renew existing support for the license(s) above for one year at 20% of the license fee.

Automatic future Support Renewal

Available for major updates, upgrades and support renewals: automatically renew support every year until terminated.

Signature

Title _____

Printed Name _____

Date _____

Signature _____

PDFlib® 10.0

Licensing Notes

More information about licensing and support can be found at www.pdflib.com.

The PDFlib Product Family

The PDFlib product family comprises three separate products:

- ▶ PDFlib includes a variety of functions for generating PDF output.
- ▶ PDFlib+PDI includes all PDFlib functions plus the PDF Import Library (PDI) for including existing PDF pages in the generated output. It also includes the pCOS interface for querying PDF objects.
- ▶ PDFlib Personalization Server (PPS) includes PDFlib+PDI plus functions for filling PDFlib Blocks. A PPS license also covers the PDFlib Block Plugin for creating Blocks interactively with Adobe Acrobat on macOS and Windows.

A feature comparison is available in the product documentation and on www.pdflib.com. PDFlib, PDFlib+PDI and PPS are distributed as a combined binary which is fully functional, but displays a demo stamp across all generated pages unless a valid license key is applied. The pCOS interface for querying PDF objects is contained in the evaluation versions, but it is limited to small documents. According to your order the license key will activate PDFlib, PDFlib+PDI or PPS.

Invoicing and Delivery

Orders are usually processed within one business day. Customers in the Americas, Australia and Japan will be invoiced in US-\$, all other regions in Euro.

After processing your order we will send you an invoice and the license key(s). The software can be downloaded from www.pdflib.com.

Volume Discounts

Volume discounts are available for multiple licenses of the same product, provided all licenses are ordered with a single combined order:

- ▶ 5 or more licenses, updates or upgrades: 10% discount
- ▶ 10 or more licenses, updates or upgrades: 15% discount

Please contact us for larger numbers of licenses (see www.pdflib.com/buy/direct-sales/volume-discounts).

Value added Tax (VAT)

PDFlib GmbH's invoicing and VAT handling are governed by EU law:

- ▶ Customers from non-EU countries will not be charged VAT.
- ▶ Customers from Germany will be charged VAT (MwSt.).
- ▶ Customers from all other EU countries must provide a valid VAT identification number. Orders without a valid VAT ID cannot be processed.

See www.pdflib.com/buy/direct-sales/vat for more information.

Operating System Platform

The target operating system platform must be specified with each order since the license is bound to a specific platform. Refer to the corresponding »system requirements« document for deployment details. The license is valid for all supported language bindings (programming languages) on the selected platform.

Support

We offer optional support contracts in combination with a new product license or to renew an existing support contract. Active support includes the following advantages:

- ▶ technical support with short response times
- ▶ all minor (maintenance) and major (functional) updates included
- ▶ early availability of bug fixes
- ▶ maintenance releases and technical support available until the end of a product's lifetime
- ▶ additional licenses can be purchased until the end of the lifetime

Customers without active support can only use the licensed version, but not any later maintenance updates.

The support fee is 20% of the license fee per year. The fee for one year support renewal is 20% of the license fee of the current maintenance release of the licensed product at the time of renewal. Support can optionally be renewed automatically every 12 months until it is terminated by the customer.

Scope of a License

One license covers a single computer running on the selected operating system platform. The license includes all virtual machines (VMs) provided the VMs run under the same operating system. Development licenses for machines which are not used for production purposes and run under the same operating system are free with each license. Redundant (backup) machines do not require a separate license, provided they are never used concurrently with the actual production machines. Groups of load-balancing servers require a license for every server in the group.

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